

# Microsoft Partner

## Microsoft Technical Training

Το Hellenic American Lifelong Learning ως πιστοποιημένος εκπαιδευτικός συνεργάτης της Microsoft (Microsoft Silver Partner for Learning Solutions), προσφέρει επίσημη εκπαίδευση σε τεχνολογίες Microsoft όπως Azure, Windows Server, MS365 κ.α. Τα σεμινάρια συνδυάζουν θεωρητική και πρακτική κατάρτιση από εξειδικευμένους επαγγελματίες. Γιατί να επιλέγετε μόνο πιστοποιημένο εκπαιδευτικό κέντρο:

- Επίσημο διδακτικό υλικό (eCourseware και iLabs) σε όλους τους σπουδαστές
- Πιστοποιητικό παρακολούθησης από την Microsoft
- Καθηγητές επαγγελματίες (MCPs) και πιστοποιημένοι Microsoft Certified Trainers (MCTs)
- Αξιολόγηση της εκπαίδευσης στο παγκόσμιο σύστημα Metrics That Matter (MTM)

Αποκτώντας μια πιστοποίηση της Microsoft αποδεικνύετε τις δεξιότητες και τις γνώσεις σας στα προϊόντα και τις πλατφόρμες της Microsoft, την σχετική εργασιακή σας προϋπηρεσία και τις τεχνικές σας ικανότητες στην επίλυση προβλημάτων.

Προσφέρονται σεμινάρια προσαρμοσμένα στις ανάγκες των εταιρειών με επιλεγμένη θεματολογία από τα προγράμματα της Microsoft. Η εκπαίδευση μπορεί να διεξαχθεί είτε στις εγκαταστάσεις μας, είτε σε αυτές του πελάτη.



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## Microsoft Azure Administrator | AZ-104 (32h + 8h Azure Fundamentals + 8h extra exam prep)

Instructor-led training / live-online training

Level: Intermediate

This course teaches IT Professionals how to manage their Azure subscriptions, secure identities, administer the infrastructure, configure virtual networking, connect Azure and on-premises sites, manage network traffic, implement storage solutions, create and scale virtual machines, implement web apps and containers, back up and share data, and monitor your solution.

### Audience profile & Prerequisites

This course is for Azure Administrators. They will provision, size, monitor, and adjust resources as appropriate. To attend the course, you will need some previous experience in operating systems, virtualization, cloud infrastructure, storage structures, and networking. If you don't have any experience, you can attend the Azure Fundamentals course prior to attending the AZ-104 course.

## Microsoft 365 Endpoint Administrator | MD-102 (40h + 8h extra exam prep)

Instructor-led training / live-online training

Level: Intermediate

In this course, students will learn to plan and execute an end point deployment strategy using contemporary deployment techniques and implementing update strategies. The course introduces essential elements of modern management, co-management approaches, and Microsoft Intune integration. It covers app deployment, management of browser-based applications, and key security concepts such as authentication, identities, access, and compliance policies. Technologies like Microsoft Entra ID, Azure Information Protection, and Microsoft Defender for Endpoint are explored to protect devices and data.

### Audience Profile & Prerequisites

Microsoft 365 Endpoint Administrators should be well-versed in M365 workloads and possess extensive skills and experience in deploying, configuring, and maintaining Windows 11 and later, as well as non-Windows devices. Their role emphasizes cloud services over on-premises management technologies.

## Microsoft 365 Administrator | MS-102 (40h + 8h extra exam prep)

Instructor-led training / live-online training

Level: Intermediate

The course covers the following key elements:

- Microsoft 365 tenant management: You learn how to configure your Microsoft 365 tenant (organizational profile, tenant subscription options, component services, user accounts and licenses, security groups, and administrative roles). You then transition to configuring Microsoft 365, with a focus on configuring Office client connectivity. Finally, you explore how to manage user-driven client installations of Microsoft 365 Apps for enterprise deployments.
- Microsoft 365 identity synchronization: In-depth examination, with a focus on Microsoft Entra Connect and Connect Cloud Sync. You learn how to plan for and implement each of these directory synchronization options, how to manage synchronized identities, and how to implement password management in Microsoft 365 using multifactor authentication and self-service password management.
- Microsoft 365 security and compliance: You begin examining the common types of threat vectors and data breaches facing organizations today. You then learn how Microsoft 365's security solutions address each of these threats. You learn how to manage the Microsoft 365 security services and you are introduced to the various reports that monitor an organization's security health. Once you understand the security suite, you examine the key components of Microsoft 365 compliance management. You begin with an overview of all key aspects of data governance, and then delve deeper into archiving and retention. You then examine how to implement these compliance features by using data classification and sensitivity labels.

### Audience Profile & Prerequisites

This course is designed for persons aspiring to the Microsoft 365 Administrator role and have completed at least one of the Microsoft 365 role-based administrator certification paths (e.g. MD-102).



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